

Financial Policy

- Patients are responsible for payment of all co-pays, co-insurance, or deductibles at the time of service.
- We accept cash, check, and major credit cards (Visa, Mastercard, American Express, and Discover).
- Payment is the responsibility of the person bringing the patient in for care. This includes parents, guardians, or any adult with written permission to bring the patient to our office.
- In cases of court determined financial liability, third party liability, accidents, or divorce, the person bringing the patient in is responsible for payment.
- We will furnish a receipt for your records as proof of payment.
- Monthly statements will be sent for any unpaid balance. Prompt payment to unpaid balances is appreciated.
- Please contact our billing office (236-7046) with any concerns regarding your bill. Your child's health is our priority, and we will work with you in the event of unusual circumstances that may delay prompt payment.
- Our fees are available upon requests.
- There is a \$25 charge for any check returned for non-sufficient funds. Thy physicians and staff work very hard to be accessible at all times, and provide quality, timely service for our children. In return, we expect patients to fulfill their financial obligations in a timely manner. If your account becomes severely delinquent and is turned over to collections you will receive a termination notice from our office. Once services are terminated, the patient will no longer be allowed to return to Danville Pediatrics and Primary Care.

Insurance

- We must have current insurance and patient information, We will ask for a copy of your current insurance care at each visit and will periodically ask for updated patient information. This helps to ensure that we are filling your claim correctly. It is our practice to file insurance claims as a service to you. If you do not provide us with the correct information to file a claim, hen you will be responsible for payment of the balance due.
- Please review your insurance coverage carefully and be familiar with any limitations in well child coverage and immunizations. Some insurance providers will cover check-ups but limit or exclude immunizations. Your insurance policy is a contract with you as the parent or guardian, and not with Danville Pediatrics. We will try our best to be aware of the general policies of our more common insurance carriers, but cannot be responsible for details of coverage.
- Medicaid recipients are responsible for keeping their card up to date as well as having Danville Pediatrics listed as the primary care physician. Any charges incurred with a lapsed card or with another physician listed as the primary care physician will be the responsibility of the parent/guardian and payment will be expected at the time of service.

Missed Appointments

Danville Pediatrics may find it necessary to dismiss patients from our practice as a result of missed appointments without prior cancellation (in excess of two missed appointments in the previous 12 months).

Newborns

Most insurance companies will require that you add your newborn to your policy within 30 days of birth. In many cases, if this deadline is missed, you must wait until the next enrollment period for the company to add your newborn, This is true even with "family coverage.

Signature of Patient or Legal Guardian



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Danville
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